

Quarter 4 Performance Report

Due to MO:	23 September 2025	Reference	HNZ00098294
To:	Hon Simeon Brown, Minister of Health		
	Hon Matt Doocey, Associate Minister of Health		
From:	Jason Power, Acting National Director of Planning, Funding & Outcomes		
Copy to:	N/A		
Security level:	In Confidence	Priority	Urgent
Consulted	The Ministry of Health, in its monitoring capacity, has reviewed all material and will provide companion advice to Minister Brown		
Proactive Release:	This title is proposed by Health NZ for proactive release		

Contact for further discussion (if required)

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Lisa Williams	Director of Planning & Outcomes		x

Attachments

For both Ministers

- Appendix 1:** Quarter 4 Performance Report – full (grey pages not for publication; white pages will be published via Appendix 2)
- Appendix 2:** Quarter 4 Performance Report – condensed version (for publication by Health NZ)
- Appendix 3:** Press ads for newspapers (for publication by Health NZ)

For Minister Brown

- Appendix 4:** Health target factsheets (for publication by Health NZ)

Appendix 1 can be found on the Health New Zealand website at:
www.tewhatauora.govt.nz/publications/quarterly-performance-report-quarter-four-2024-25

Appendix 5: Health target communication pack – draft Health NZ media release (for publication), key messages and Q&As (not for publication, back pocket information), Health NZ social media posts (for publication).

Appendix 6: Factsheet: Health target results by quarter (for publication by Health NZ)

Appendix 7: Factsheet: Health target 10-year trend (for publication by Health NZ)

For Minister Doocey

Appendix 8: MH&A target factsheet (for publication by Health NZ)

Appendix 9: MH&A target communication pack – draft Minister’s media release (for publication), key messages and Q&As (not for publication, back pocket information), Health NZ social media posts (for publication).

Appendix 10: Side by side comparison of MH&A results (not for publication, back pocket information)

Appendix 11: Mental Health and Addictions dashboard report (not for publication)

All appendices have been withheld in full

Purpose

1. This aide memoire provides you with:
 - a) Quarter 4 health target performance results and publication products, to support Minister Brown’s announcement of Q4 results on Tuesday 30 September.
 - b) Quarter 4 mental health and addictions (MH&A) target results and publication products to support Minister Doocey’s announcement of Q4 results on Wednesday 1 October.
 - c) Health NZ’s Quarter 4 Performance Report (Q4 Report), and a condensed version of the same report to be published on the Health NZ website along with the newspaper adverts on Thursday 2 October.
2. We understand the Ministry of Health’s companion monitoring report to Minister Brown will be provided sometime this week.

Discussion

Q4 Report

3. The Q4 Report (Appendix 1) is Health NZs fourth and final report under our Statement of Performance Expectations 2024/25 (SPE). The Q4 Report is used for internal performance management and external monitoring purposes.
4. As explained during the release of our quarter three performance report (HNZ00090174), the publication version of the Q4 report will be condensed (Appendix 2).
5. A summary table on pages 7 – 8 in the report provides an indication of material improvement/deterioration of performance in all measures included in the report. When

compared to the same quarter last year, performance in 11/33 measures improved and 4/33 declined. When compared with the previous quarter 8/33 measures improved and 6/33 declined.

6. Financial results presented in the full version of the Q4 report are draft and based on provisional unaudited results so are subject to change. The results show Health NZ improved on its budgeted financial results. Thus, final audited financial results may differ from those set out in the report. Final audited financial statements will be included in the Health New Zealand 2024/25 annual report that is subject to audit and Board approval. The published condensed version of the Q4 Report will include references to end of year financials being published in the annual report.
7. Areas of performance that Health NZ's Board and ELT focused on as needing improvement following consideration of this quarter's report include:
 - a) the rate of hospital-acquired pressure injuries and falls per 10,000 hospitalisations.
 - b) the low percentage of outpatient attendances that were completed via telephone or video and opportunities for productivity efficiencies through increased use of this access point.
 - c) newborn enrolments with a general practice, which have been steadily declining during 2024/25.
8. During quarter 4 Health NZ met 5/10 of the year 1 target milestones:
 - a) faster cancer treatment,
 - b) shorter wait times for first specialist assessments,
 - c) shorter wait times for elective treatment,
 - d) faster access to specialist MH&A services; and
 - e) faster access to primary MH&A services.
9. We were also extremely close to hitting the year 1 milestone for three other health targets. We were 0.1 per centage point away from achieving the shorter stays in emergency departments (SSED) milestone, 0.6 per centage points away from achieving the MH&A prevention and early intervention milestone and 2 per centage points from achieving the improved immunisation for children 24-month milestone.
10. The two targets that were not close to being achieved were both MH&A targets - the MH&A SSED milestone which was 4.9 per centage points away from the milestone (74%) and the MH&A workforce measure which was 151 enrolments below the milestone (500) but only reflects semester 1 enrolments. Pleasingly, performance in the MH&A SSED has consistently improved over the course of the 2024/25 year, with half of our districts meeting the milestone in Q1 and 13/20 (65%) meeting it in Q4.
11. A member of the ELT will be available to respond to media queries regarding the Q4 Report. This will be a reactive approach, as the focus of Health NZ's proactive media engagement will be on the Targets.

Health Target Products

12. Material has been prepared to support each of your announcements of the Health Target

results on 30 September and MH&A Target results on 1 October (tentative). The respective interactive dashboards will also be updated during the announcement dates.

- a) [Link](#) to existing health target interactive dashboard.
- b) [Link](#) to MH&A target interactive dashboard.

- 13. We have had 13,819 views on the health target dashboard and 4,348 on the MHA target dashboard since their creation.
- 14. The MH&A quarter four dashboard (Appendix 11) is a new addition to the health target products published this quarter. It covers access to mental health and addiction services, ringfence reporting, workforce development and quality indicators.
- 15. The diagnostic waitlist interactive dashboard will be available from the end of September, with data up to the end of Q4 (June 2025).

Next steps

- 16. Tuesday 30 September – Minister Brown announces Q4 results for Health Targets.
- 17. Wednesday 1 October – Minister Doocey announces Q4 results for MH&A targets
- 18. Thursday 2 October – Health NZ publish the Q4 Report and newspaper adverts.

The following 184 pages of this document have been withheld and removed.