

Pasefika Family Health Group Roscommon Road Medical Centre

Due to MO:	9 October 2025	Reference	HNZ00100531
To:	Hon Simeon Brown, Minister of Health		
From:	Dr Richard Sullivan, Chief Clinical Officer		
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Contact for phone discussion (if required)

Name	Position	Telephone	1st contact
Pauline Fuimaono Sanders	National Director Pacific Health (Acting)		x

Attachment

Appendix 1: Runsheet and location map

Appendix 2: Biographies of Pasefika Family Health Group staff

About the event

Purpose	To open the new Pasefika Family Health Group Roscommon Road Medical Centre
Date	Saturday 11 October
Time	9.00am – 10.00am
Venue	Shop C4, Clendon Park Shopping Centre 469 Roscommon Road, Clendon Park Auckland
Expected attendees	Galumalemana Vaifagaloa Naseri, Chief Executive Officer, PFHG Roshni Devi, Chief Financial Officer, PFHG Dr Qusai Ali, Chief Clinical Director, PFHG Tagaloa Junior Ulu, Director of Pacific Health, Ministry of Health PFHG staff Pacific Providers Community Members
Health New Zealand Te Whatu Ora representatives	Pauline Fuimaono Sanders, National Director (acting), Pacific Health Netini Vaeau, Planning and Funding Lead, Pacific Health Maria Lafaele, Planning and Funding Lead, Pacific Health Vaka Lemisio, Planning and Funding Lead, Pacific Health
Media	No media is expected

Background

1. This event briefing supports your attendance at the opening of the new Pasefika Family Health Group Roscommon Road Medical Centre in Clendon Park.
2. Pasefika Family Health Group (PFHG) is a Pacific Health provider based in the greater Auckland region. PFHG has served the Pacific, Māori, and diverse communities for the past 30 years under its previous flagship Health Star Pacific Trust (HSPT).
3. In May 2021, under new governance and new management, the organisation was registered under its new brand /name Pasefika Family Health Group. The clinical, business, and management team members remained in the new entity, providing stability, continuity and the right skills mix to continue the journey.
4. This entity is 80% governed and managed by Pacific people. PFHG's multi-skilled and multi-ethnic workforce serve their culturally diverse communities. The staff are a mix of ethnicities, Pacific, Iraqi, Chinese, Indian and European, with many languages spoken, catering to the local communities they serve.
5. PFHG's workforce include specialised health professionals GPs, registered nurses,

midwives, social workers, mental health workers, well-child healthcare, and other specialised nursing areas.

6. PFHG has three existing Medical Centres/clinics: Weymouth, South Auckland; Papatoetoe, South Auckland; Panmure, Eastern Auckland. Each PFHG Medical Centre is focused on providing health services to its local community, and new enrolments are welcomed. PFHG notes that their strength is in public health, specifically health promotion, which complements the work within their clinics.
7. Due to the demand for services, PFHG recognised the need for a new (fourth) clinic in Clendon Park, South Auckland to serve the community. The opening of Roscommon Road Medical Centre is the culmination of both the work of the PFHG and the support of the community and funders to realise a long-term vision in servicing high needs communities.
8. In March of this year, you attended the opening of PFHG's King Street Medical Centre in Papatoetoe.
9. Earlier, in February of this year, you attended the launch of the South Auckland Diabetes Retinal Screening (DRS) pilot programme at Baderdrive Doctors. PFHG is also contracted to provide DRS screening under this pilot ¹.

Puaseisei Health Centre

10. The PFHG, EFKS Puaseisei Church in Magere East and Otago University (Community Engagement) have collaboratively established a new church-based community health initiative in South Auckland.
11. The Puaseisei Health Centre, serving as a parish satellite centre at EFKS Puaseisei Church, delivers accessible healthcare and health advisory services to the Pacific and local community within a safe and familiar environment. It also offers the opportunity for the University of Otago's Pacific medical students to undertake practicum experience as part of their medical training.

Health New Zealand contracts with PFHG

PFHG Outreach Immunisation Programme

12. PFHG has an Outreach Immunisation Programme and is a leading provider in the region for delivering immunisation services to early childhood centres, churches, and door-to-door, to Pacific children who are overdue for their 24 month immunisation.
13. Through their Health New Zealand (Health NZ) funded Outreach contract, from July 2024 to September 2025, PFHG had delivered 3,144 vaccinations to 597 children of all ethnicities. These vaccinations contribute directly to the 24 month immunisation health target. In addition, PFHG delivered 3,123 vaccinations to 1,912 people of all ages and ethnicities. These vaccinations prevent other health conditions such as COVID-19, Shingles, and Influenza.
14. As part of their outreach contract, PFHG regularly partners with community groups,

¹ See paragraph 15 for further details on the DRS pilot.

churches, and organisations to promote screening, vaccination, immunisations, and health checks for hard-to-reach populations with high unmet needs. They collaborate with Pacific NGOs and Pacific GP providers to better use resources and improve outcomes.

Pacific Provider Development Fund (PPDF)

15. For the past three years, Health NZ has supported PFHG in enhancing its capacity and capability through the Pacific Provider Development Fund (PPDF). During this period, PFHG has experienced significant growth in demand for its services throughout the region. The PPDF has enabled PFHG to broaden its range of services for patients and strengthen its outreach initiatives and operational capabilities across the region.

Addressing the burden of diabetes for Pacific communities in South Auckland

16. Health NZ has contracted the PFHG for the DRS pilot. The pilot uses community workers/kaiāwhina workforce to take images of the retina. The images are screened by an AI tool, with a back-up review by an ophthalmologist.
17. PFHG is also contracted for the UCOL Level 3 “*Stay Well Stay Strong*” 10-week Diabetes Micro-credential, part of the Pacific Diabetes Workforce Development Initiative. Two PFHG Kaiāwhina completed cohort 1 (January-April 2025), earning 15 NZQA credits and foundational diabetes prevention and care knowledge.
18. The initiative aims to standardise diabetes expertise among the Pacific Kaiāwhina workforce, boosting confidence in prevention and management, and enhancing support for Pacific families living with or at risk of diabetes.
19. These are part of a suite of initiatives to address the burden of diabetes for Pacific communities and reduce the number of hospitalisations for diabetes-related complications.
20. Additionally, Health NZ also contracts with PFHG for school-based mental wellbeing services (Kia Ora Ake/Mana Ake) and the Pacific Kaiāwhina workforce.

Appendix 1: Runsheet and location map

Time	Details	Minister's Office notes
9:00am	Welcome Guests: PFHG CEO Galumalemana Vaifagaloa Naseri	
9:10am	Lotu & prayer: Rev, Elder Takua Tapaleao (Rev. Minister EFKS Manurewa)	
9:20am	Opening remarks	
9:30am	Remarks from Minister Brown	
9:40am	Cutting of the ribbon: Minister Brown	
10:00am	Final Words: PFHG CFO Roshni Devi Cutting of the cake Tour of the clinic Refreshments	

A carpark will be reserved for the Minister in the below indicated area.



Appendix 2: Biographies



Galumalemana Vaifagaloa Kitiona Naseri (NZRN, NZRM)

Galumalemana Vaifagaloa Kitiona Naseri (Vai) is the Chief Executive Officer of the Pasefika Family Health Group Ltd (PFHG), one of only a few Pacific health providers in Auckland. Vai is a Registered Nurse and Midwife trained in New Zealand and has 45 years of nursing and midwifery experience both in Samoa and New Zealand. Her role as the Pacific Public Health and Community Nurse for West Auckland in early 1990s initiated the development of a Pacific community nurse-led clinic

in West Auckland that has now grown into and developed as the established health provider in West Auckland.

Vai has served in leadership roles in national public health programmes, including the Breast Screening Aotearoa Pacific program (1999–2009), the National Cervical Screening Promotion Program for Pacific Women (1996–2005), and as Chairperson of the Pacific Women Data Advisory Group (PWDAG) for six years. Her broad experience spans community and health consultations on Pacific health issues—such as women’s, maternal, and child health—and delivering Train the Trainer sessions in most health promotion fields. Vai also led the development of childbirth education flip chart resources for Pacific mothers.

During the Covid-19 Pandemic, Vai was instrumental in the Pacific providers ‘collective approach’ in response to the Covid-19 pandemic both for the Covid-19 testing and vaccination rollout to the Pacific community.



Dr Qusai Ali

Dr Qusai Ali serves as the clinical director and clinical senior medical officer for PFHG’s four medical centres. Dr Ali is a licensed physician and Fellow of the Royal New Zealand College of General Practitioners, with experience in both hospital and primary care. Dr Ali has held board member and director roles for PFHG since its establishment.



Roshni Devi Lal

Roshni Devi Lal serves as PFHG’s Chief Financial Officer. She is a qualified chartered accountant with extensive experience in both private educational institutions and the health sector. Roshni has spent over two decades as a finance and accounting manager and financial advisor to Pacific health providers, and has held the CFO position at PFHG since its establishment as a Primary Care Provider in 2010. Additionally, she has been a board member and director of PFHG since inception.