

The National Primary Care Dataset

Primary care sector webinar/February 2026

Welcome



Agenda

5.30pm	Welcome	Dr Joe Bourne, Ministry of Health, Chief Medical Officer
5.35pm	Overview of National Primary Care Dataset	Dr Sarah Clarke, Health NZ Clinical Director Primary and Community Care
5.50pm	Q&A panel	Dr Joe Bourne, Ministry of Health, Chief Medical Officer Q&A panel: <ul style="list-style-type: none">• Dr Jo Scott-Jones (Pinnacle Clinical Director/PCDGG member)• Kim Sinclair Morris (Pegasus Health CEO/PCDGG member)• Dr Sarah Clarke (Health NZ Clinical Director Primary and Community Care)• Astuti Balram (Health NZ Acting National Director Living Well)• Patrick Hindmarsh (Health NZ Shared Digital Health Record Programme Manager)• Namoe Tu'ipulotu, Health NZ Primary Care Health Target Data Lead
6.25pm	Summary/ wrap up	Astuti Balram (Health NZ Acting National Director Living Well) Dr Joe Bourne, Ministry of Health, Chief Medical Officer

Questions

- Please post your questions in the Q&A chat throughout the webinar
- We'll collate key themes and common questions and will answer during the Q&A panel

The National Primary Care Dataset

What's happening and why?

Good health starts with strong primary care. It's where:

- prevention happens,
- issues are caught early,
- and people get the support they need to stay well.

That's why we're focused on making primary care work better for everyone.

We've never had a **single picture** or dataset of primary care that tells the story of what's going well and what needs attention.

The data collected will be **deidentified, statistical information** used for service **planning and system performance measuring**.



That's why we're creating a **National Primary Care Dataset**.

How the dataset has been developed



National Primary Care Dataset Governance Group

- Helped shape the development of the dataset, including the first data to be collected – encounter and appointments data
- Formally established through the Primary Health Organisation Services Agreement Amendment Protocol (PSAAP)
- Have supported the development of and endorsed the finalised Data Access framework
- Responsibilities include guiding how the data is defined, collected, and reported.
- The group brings together representatives from Health NZ, general practice, PHOs, and patients to ensure the dataset reflects the needs and realities of the sector.



Early Adopter Practices

- Early adopter practices have tested the collection of the encounter and access data.
- Their feedback is helping us understand what works well, what needs improvement, and how the information can be analysed and interpreted in a meaningful and consistent way.

What data we're collecting and why

The first information we'll collect will focus on **data related encounters and appointments with people's general practice team.**

This data will help us measure how well primary care is doing at giving communities timely access to their general practice team.

The new Primary Care Health Target is for 80% of primary care appointments accessed within 7 days of a person booking the appointment.

Over time, the National Primary Care Dataset will include details about primary care services such as:

- The workforce delivering care (we already capture this information)
- The health of the people receiving care – i.e health status information such as blood pressure, height, weight, Smoking status)
- And their experience of that care from patient experience surveys.

The new Primary Care Health Target:

Target:

80% of primary care appts within 7 days of booking



Encounter Domain Elements		
Concept	Field	Definition
Health Consumer	NHI number	A unique 7-character identifier assigned to a person by the NHI system
Health provider	Organisation identifier	A unique 8-character ID assigned by the HPI system to an individual organisation
Health provider	Organisation name	The name by which the organisation is known
Health provider	Facility identifier	A unique 8-character identifier assigned by the HPI system to an individual facility
Health provider	Facility name	The name by which the facility is known
Health provider	Health worker identifier	A unique six-character identifier assigned by the HPI system to an individual person
Health provider	Health worker role code	The designated role of a health worker
Booking	Date Booking Created	The date and time that the health care provider organisation sent or provided the Health Consumer with firm advice about the date on which their Encounter would occur.
Booking	Reason Cancelled	The reason why a scheduled encounter was cancelled, such as Health Consumer request, provider unavailability, or administrative error.
Encounter	Encounter Start Date time	Encounter Start Datetime defines the date and time that a Health Consumer either attended an encounter in a health care setting or was admitted to hospital.
Encounter	Encounter End Date time	Encounter End Datetime defines the date and time that a Health Consumers encounter in a health care setting ended or was discharged from a hospital.
Encounter	Attendance Outcome	Attendance Outcome is the attendance code for the Health Consumer encounter
Encounter	Planned Mode of Delivery	The planned type of communication or method used to conduct the encounter

How will the data be collected?

1



People's health information is captured by their general practice in their Primary Care Management System (PMS)

2



The agreed data is collected from general practice's PMS' - it's transferred to Health NZ for safe and secure storage.

3



Health NZ data analysts group the data as required into the National Primary Care Dataset.

Who can access the dataset?



- General practice will be able to see transaction or NHI level data for their own enrolled population and aggregate data by PHO, geographic area and contracted provider comparative data
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PHOs

- PHOs will be able to view transaction or NHI level data for their own enrolled population and employed or contracted provider data, as well as aggregate data by PHO and geographic area.
-



- Health NZ and the Ministry of Health can access transaction, NHI and HPI level data across all PHOs and contracted providers.
-



- The general public will be able to access aggregate information grouped by PHO or geographic area - we may make data at the 'contracted provider/general practice' level available as part of an agreed performance programme, agreed and documented through the PSAAP process.

Privacy and security

Legal and privacy requirements

All data collection for this dataset meets strict legal requirements, including:

- New Information Sharing Standards (Government Chief Digital Officer)
- The Privacy Act 2020,
- The Health Information Privacy Code 2020,
- Health New Zealand's own data governance policies.

Secure data storage and management

- Health NZ retains control over data
- There are multiple layers of protection including strong encryption, role-based access controls and continuous monitoring



Access & use agreement and service schedules

Data Access and Use Agreement

Purpose of collection, specific data, how data managed



NPCD Schedule



SDHR Schedule



TBC – other data
schedules

PHOs will support general practices through the NPCD onboarding process

Data and use agreements – summary

Health NZ agrees to:

- Assess third-party privacy and security before data is shared.
- Conduct reviews and maintain a central register of information-sharing agreements.
- Provide access credentials after certification and require annual recertification.
- Along with PHOs, offer guidance and support to all providers.
- Maintain strong security controls and host data in line with NZISM and GCDO standards.
- Notify practices promptly of any security or privacy breaches.

General practices agree to:

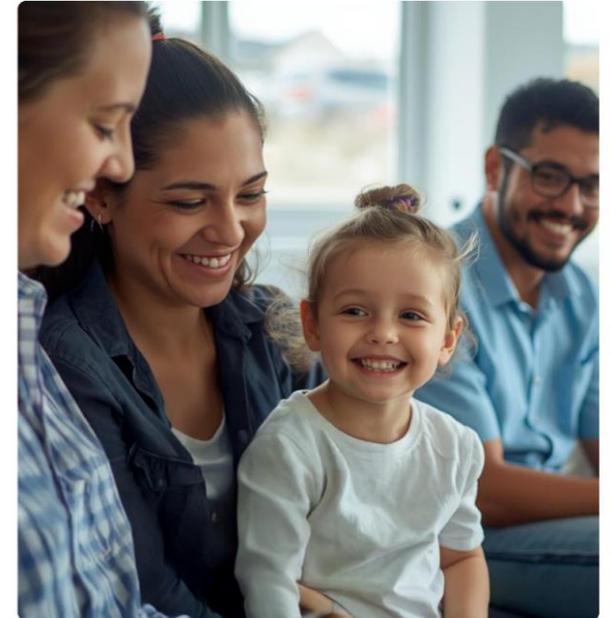
- Complete required due-diligence and risk-assessment documents for each digital service.
- Use Health NZ services and data only for approved purposes and follow all standards and policies.
- Control access by keeping an updated user list, training staff, and maintaining audit logs.
- Report any inappropriate access or security incidents promptly.
- Keep IT systems secure and up to date, and use accredited PMS vendors where possible.
- Get staff consent for profile setup, manage permissions via the PMS, and ensure users accept the End User Terms.

Patient questions



- In March:
 - We'll have a new public facing web page available - it will include a link to the privacy statement
 - We'll share a flyer and a set of patient focused Q&As that general practices can use to support conversations with their patients
- And if patients have questions you general practices can't answer, they can be referred to the Health NZ customer contact centre for further support.

Collecting information from your healthcare visits

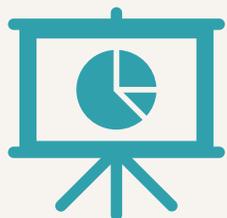


Te Kāwanatanga o Aotearoa
New Zealand Government

Health New Zealand
Te Whatu Ora

Like other administrative Health NZ datasets, collection of NPCD data doesn't require explicit consent from patients – but it's still important we have clear information available and can support any questions patients have

Other Health NZ data collections



Other planning and performance collections

- Health NZ also holds other national datasets such as the Aotearoa Immunisation Register, national screening data, and enrolment and funding records.
- Sometimes we will be collecting similar information, for different planning and performance reasons.



Shared Digital Health Record (SDHR)

- SDHR is a 'clinical connector' – it will securely share patient-level clinical information so providers across the system (such as GPs, after-hours services, and hospitals) can access key information when people need care.
- SDHR is also being introduced in the coming months - we'll join up the Data Access and Use Agreement signing process to avoid duplication for practices
- Key difference - patients can ask to opt-off SDHR sharing of their health information
- We'll share more detailed information and support on SDHR in the coming weeks and months

Funding to support the Primary Care Dataset development

Contingent Capitation

\$60M available in 25/26 to
general practices to
support the introduction of
the dataset

PHO funding for practice engagement

PHOs can use available
funding to support general
practices through the data-
sharing process (help
answering questions, lead
process to sign access and
use agreements etc)

NPCD – all key dates

**Feb
2026**

- Workshops for PHOs engagement leads
- Webinars for primary care sector
- Health NZ and Primary Care Data Governance Group work to develop an option to simplify the data access agreement – that agreement will be provided to the sector as soon as possible

**Mar
2026**

- General practice to advise PHOs if they want to opt out of capitation funding/data sharing
- Patient flyers and Q&A shared with practices to help answer patient queries

**Apr
2026**

- Encounter data flows begin for participating practices

**Jul
2026**

- Encounter data collected is included in Primary Care Health Target reporting

**End of
2026**

- Primary Care Health Target Q1 25/26 public reporting

Questions and support



Visit our website at www.info.health.nz/NPCD



PHOs:

- Contact the Health NZ primary care team – primary.care@tewhatuora.govt.nz

General practice:

- Contact your PHO relationship lead in the first instance
- Queries can also be sent to primary.care@tewhatuora.govt.nz



We'll send you e-updates with key news



Q&A Panel



Thank you and wrap up